

INTERNET ASSESSMENT

Service Summary:

The ACR Internet Assessment provides a detailed report of your company's Internet traffic to determine both acceptable and unacceptable use of your corporate Internet. The information is collected using specialized products designed to analyze the traffic in a non-intrusive manner. An inclusive detailed report is generated to determine Internet utilization levels, traffic flow, employee productivity, as well as enforce acceptable use policies.

Features and Benefits:

This assessment provides the following features and benefits:

- Complete knowledge of the web sites that users are visiting
- Identification of which users are utilizing the most Internet bandwidth and spending the most time surfing the web
- Time-based graphs and charts determine peak Internet usage times
- Identification of potential spyware/malware sites
- Identification of web based (non-corporate) e-mail usage
- Knowledge of the content types most frequently accessed
- Knowledge as to whether users are complying with your company's Acceptable Use Policies

Approach:

This ACR service utilizes a specialized network appliance to collect quantitative information about corporate Internet usage. This data forms the foundation to determine whether the Internet is being utilized for non-business purposes, while identifying peak usage periods, problem users, and possible web-based security threats such as spyware. ACR wants to help you ensure that inappropriate web usage is noted prior to causing bandwidth issues or turning into a potential law suit. The information is captured into a report that is presented to and reviewed with the Customer by one of ACR's senior security consultants.

Key Deliverables:

This assessment delivers a detailed report customized to your criteria. Among the reports that can be generated include the following:

- Top N Users by traffic flow to the Internet
- Websites visited by user
- Top users of 3rd party e-mail
- Time-based Internet usage graphs and charts
- Top URL categories visited
- Spyware traffic report
- Internet Usage Summary and Recommendations

Service Requirements:

ACR requires the following prior to executing its Internet Assessment:

Physical access to place our specialized network appliance onto the customer network

An IP address, subnet mask, and default gateway on the customer LAN that ACR can assign to the analysis device. Access to company Active Directory if individual users are going to be reported on. Secure remote access to the analysis device to ensure proper data collection.

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